

COVID-19 Safety Concept

The government's easing of health and safety measures, including reopening museums from 15 May, is being accompanied by safety concepts. This Safety Concept was written for the Kunstmuseum Liechtenstein but was also developed in consultation with the franchise holder of the Museum's café in order to enable maximum safety for staff and visitors throughout the building. However, the Café im Kunstmuseum has separate rules for its own particular area.

Thanks to the spacious architecture of the Kunstmuseum Liechtenstein and the Hilti Art Foundation we are in a good position to implement the safety measures and the two-metre distance rule at the ticket desk and in the exhibition rooms.

1. General hygiene

Sanitiser dispensers are set up at the entrance (where the coat cupboards are also located) and at the Museum's ticket desk.

Soap and sanitiser are available in the toilets.

Instead of towels, we provide disposable paper towels both in all toilets and in the office kitchen area. Closed rubbish bins are available and must be used to dispose of paper towels.

2. Hygiene and distancing at reception, in the shop, in the exhibition and in office areas

A perspex cough guard will be installed on the ticket desk. Ticket desk staff will wear disposable gloves and will not hand out any audio guides until further notice. All printed materials have been removed from the ticket desk area.

On the ticket desk is an easy-to-read price list of shop items and a sign indicating that payment by credit card/debit card is preferred.

In addition, there is a notice informing visitors that a distance of two metres must be maintained between visitors (except for groups of up to five people living in the same household) and between visitors and staff. There are three stripes on the floor in front of the ticket desk to indicate the necessary distance. Attendants will monitor this distance in the Museum rooms.

Wearing face masks is optional for ticket desk staff and attendants. The Kunstmuseum Liechtenstein will provide staff with masks for work on request. Visitor booklets are for one-time use. Visitors can then take them home with them. Alternatively, a QR code links to the digital visitor's booklet. Attendants will inform the public of these options.

Headphones for certain artworks in the exhibition have been removed.

There may only be one person per 10m² in the exhibition rooms. This means that a maximum of sixty people may view the exhibitions. Ticket desk staff will count the number of people in the buildings.

The two-metre distance rule will also be observed in the office rooms, store rooms, and archives. To make more space for breaks, we will also open the auditorium.

3. Cleaning

Cleaning staff will be equipped with suitable protective equipment.

Ticket desk staff and attendants will regularly clean frequently touched surfaces at the ticket desk and in the exhibition rooms with products provided for this purpose.

4. High-risk individuals

Administrative staff belonging to a special risk group must not be exposed to any risk during their work. They will be allowed to work from home. Ticket desk staff and attendants belonging to a special risk group can decide for themselves whether to come to work or not.

5. People who are ill

People who are ill must not come to work and must self-isolate in accordance with government rules.

6. Information

Staff will be informed regularly about all measures introduced by the Museum so that they can apply them and ensure that visitors also follow them. Staff will also be regularly reminded of the government's behaviour rules:

Wash hands with soap or sanitiser (above all on arriving at work, between contacts with visitors, and after breaks), cough and sneeze into a tissue or your sleeve, dispose of used tissues, do not hug or shake hands.

Visitors will be informed about the measures implemented in the Safety Concept (sign at the ticket desk and on the website).

7. Events

All events are cancelled until further notice. Exceptions are art education offerings for up to four people observing the safety requirements.

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