

COVID-19 Safety Concept

Valid: 18 November 2020

On 5 May 2020 a safety concept was drawn up that has since been updated and adapted to account for the current health and safety measures implemented by the government of Liechtenstein. This safety concept was written for the Kunstmuseum Liechtenstein but was also developed in consultation with the franchise holder of the Museum's café in order to enable maximum safety for staff and visitors throughout the building. However, the Café im Kunstmuseum has separate rules for its own particular area; it is currently closed in accordance with the directives from Liechtenstein's government.

Thanks to the spacious architecture of the Kunstmuseum Liechtenstein and the Hilti Art Foundation we are in a good position to implement the safety measures and distancing rules at the ticket desk and in the exhibition rooms.

1. Face masks

Wearing a face mask is mandatory in all museum rooms, both for visitors and staff. The Kunstmuseum Liechtenstein will provide staff with masks for work and masks will be available for visitors at the ticket desk.

2. General hygiene

Sanitiser dispensers are set up at the entrance (where the coat cupboards are located) and at the Museum's ticket desk.

Soap and sanitiser are available in the toilets. Instead of towels, we provide disposable paper towels both in all toilets and in the office kitchen area. Closed rubbish bins are available and must be used to dispose of paper towels.

3. Hygiene and distancing at reception, in the shop, in the exhibition and in office areas

A perspex cough guard is installed on the ticket desk. Ticket desk staff will not hand out any audio guides until further notice. All printed material displayed at the ticket desk is for one-time use only.

Visitors are informed that payment by credit card/debit card is preferred.

Visitors are also informed that a distance of one-and-a-half metres must be maintained between visitors (except for people living in the same household) and between visitors and staff. There are three stripes on the floor in front of the ticket desk to indicate the necessary distance. Attendants will monitor this distance in the Museum rooms.

Visitor booklets are for one-time use. Visitors can then take them home with them or place them in the designated box at the ticket desk. Alternatively, a QR code links to the digital visitor's booklet. Attendants will inform the public of these options.

According to the 1.5m distancing rule, a maximum of 80 people may be in the exhibition rooms at any time. Ticket desk staff will count the number of people in the buildings.

A distance of 1.5m will also be observed in the office rooms, store rooms, and archives. To make more space for breaks, we will usually also open the auditorium.

4. Cleaning

Cleaning staff will be equipped with suitable protective equipment.

Ticket desk staff and attendants will regularly clean frequently touched surfaces at the ticket desk and in the exhibition rooms with products provided for this purpose.

5. High-risk individuals

Administrative staff belonging to a special risk group must not be exposed to any risk during their work. They will be allowed to work from home. Ticket desk staff and attendants belonging to a special risk group can decide for themselves whether to come to work or not.

6. People who are ill

People who are ill must not come to work and must self-isolate in accordance with government rules.

7. Information

Staff will be informed regularly about all measures introduced by the Museum so that they can apply them and ensure that visitors also follow them. Staff will also be regularly reminded of the government's behaviour rules:

Wash hands with soap or use sanitiser (above all on arriving at work, between contacts with visitors, and after breaks), cough and sneeze into a tissue or your sleeve, dispose of used tissues, do not hug or shake hands.

Visitors will be informed about the measures implemented in the safety concept (sign at the ticket desk and on the website).

8. Events

The management will decide on events. The safety measures must be observed during all events. Eating and drinking is currently not permitted during events.

Events will require registration and/or provision of contact details. For public events not requiring registration, participants must write their contact details in a list at the ticket desk.

Vaduz, 18 November 2020

Kerstin Appel
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Member of the Executive Board