

COVID-19 Safety Concept

Valid: 22 November 2021

On 5 May 2020 a safety concept was drawn up that has since been updated and adapted to account for the current health and safety measures implemented by the Government of Liechtenstein. This safety concept was written for the Kunstmuseum Liechtenstein but was also developed in consultation with the franchise holder of the Museum's café in order to enable maximum safety for staff and visitors throughout the building. However, the Café im Kunstmuseum has separate rules for its own particular area.

Thanks to the spacious architecture of the Kunstmuseum Liechtenstein and the Hilti Art Foundation we are in a good position to implement the safety measures and distancing rules at the ticket desk and in the exhibition rooms.

1. Visitors must prove vaccinated, recovered or negatively tested and wear a face mask

From 15 September 2021 the "3G" rule (short for German "geimpft, genesen oder getestet" / vaccinated, recovered or tested) applies to all visitors aged 16 and over: Access to the museum is only possible with a certificate proving vaccination, recovery or a negative test for Covid-19. Certificates will be checked at the ticket office using an app and ID check. Children under 16 are exempt from this regulation.

Additionally, wearing a face mask is mandatory for visitors aged 12 and over in all museum rooms. Masks will be available for visitors at the ticket desk.

2. Staff members must provide a "3G" certificate or wear an FFP2 face mask

The general obligation to wear masks also applies to the Museum employees. In addition, they must either provide a 3G certificate (analogous to 1.) or wear a face mask of protection level FFP2 at work.

3. General hygiene

Sanitiser dispensers are set up at the entrance (where the coat cupboards are located) and at the Museum's ticket desk.

Soap and sanitiser are available in the toilets. Instead of towels, we provide disposable paper towels both in all toilets and in the office kitchen area. Closed rubbish bins are available and must be used to dispose of paper towels.

4. Hygiene and distancing at reception, in the shop, in the exhibition and in office areas

A perspex cough guard is installed on the ticket desk. Ticket desk staff will not hand out any audio guides until further notice. All printed material displayed at the ticket desk is for one-time use only.

Visitors are informed that payment by credit card/debit card is preferred.

Visitors are also informed that a distance of one-and-a-half metres must be maintained between visitors (except for people living in the same household) and between visitors and staff. There are three stripes on the floor in front of the ticket desk to indicate the necessary distance. Attendants will monitor this distance in the Museum rooms.

Visitor booklets are for one-time use. Visitors can then take them home with them or place them in the designated box at the ticket desk. Alternatively, a QR code links to the digital visitor's booklet. Attendants will inform the public of these options.

According to the 1.5m distancing rule, a maximum of 80 people may be in the exhibition rooms at any time. Ticket desk staff will count the number of people in the buildings.

A distance of 1.5m will also be observed in the office rooms, store rooms, and archives. To make more space for breaks, we will usually also open the auditorium.

5. Cleaning

Cleaning staff will be equipped with suitable protective equipment.

Ticket desk staff and attendants will regularly clean frequently touched surfaces at the ticket desk and in the exhibition rooms with products provided for this purpose.

6. Working from home

Working from home is recommended to all employees of the administration, if possible and reasonable.

7. High-risk individuals

Administrative staff belonging to a special risk group must not be exposed to any risk during their work. They will be allowed to work from home. Ticket desk staff and attendants belonging to a special risk group can decide for themselves whether to come to work or not.

8. People who are ill

People who are ill must not come to work and must self-isolate in accordance with government rules.

9. Information

Staff will be informed regularly about all measures introduced by the Museum so that they can apply them and ensure that visitors also follow them. Staff will also be regularly reminded of the government's behaviour rules:

Wash hands with soap or use sanitiser (above all on arriving at work, between contacts with visitors, and after breaks), cough and sneeze into a tissue or your sleeve, dispose of used tissues, do not hug or shake hands.

Visitors will be informed about the measures implemented in the safety concept (sign at the ticket desk and on the website).

9. Events

The management will decide on events. The safety measures must be observed during all events.

Vaduz, 22 November 2021

Kerstin Appel
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